**MEGAN MILLS**

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As an accomplished Quality Assurance professional with a proven track record of excellence, I am deeply passionate and driven to ensure the highest level of quality in digital marketing and software products. My expertise lies in the intricacies of manual testing strategies, and I have honed my skills in requirements analysis and meticulous attention to detail, resulting in consistently successful outcomes throughout my career. Presently, I am eagerly pursuing an enriching and challenging role within a renowned organization where I can continue to contribute and grow.

**SKILLS**

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| * Manual testing * Requirements analysis * Test case development * Defect management | * Experience with Agile and Waterfall methodologies * Cross-functional communication | * Task prioritization * Timeline management * Strict attention to detail * Strong analytical skills |

**EXPERIENCE**

**Senior Quality Assurance Analyst,** June 2022 – Jul 2023

**Quality Assurance Analyst,** Feb 2019 – June 2022  
Attane| Kansas City, MO

* Conducted comprehensive manual testing on new website builds, website enhancements, landing pages, emails, email campaign logic and cadence, and form integrations with WordPress, Unbounce, and various CRMs.
* Utilized Jira to document, track, and verify defects.
* Collaborated with cross-functional teams to ensure efficient defect resolution.
* Assisted the Implementation Specialist team with website content updates.

**QA Specialist,** May 2016 – Dec 2018

Intouch Solutions | Overland Park, KS

* Developed test plans based on functional requirements and design specifications, using Microsoft Test Manager.
* Performed manual testing on software applications, websites, emails, and advertising banners across multiple platforms.
* Managed defect documentation, tracking, and verification through Microsoft TFS Visual Studio.

**Test Analyst**, Feb 2014 – Apr 2016

Cerner Corporation | Kansas City, MO

* Formulated effective test plans by analyzing application functional requirements, ensuring comprehensive test coverage.
* Conducted rigorous manual testing to verify optimal software application performance.

**Operational Quality Analyst**, Sept 2013 – Feb 2014

Argus Health Systems Inc. | Kansas City, MO

* Ensured precision and correctness of customer benefit implementations and updates through scrupulous reviews.
* Communicated identified issues promptly and effectively to the appropriate teams, facilitating efficient resolution.

**EDUCATION**

**Bachelor of Business Administration**, 2010

University of Missouri - Kansas City | Kansas City, MO